

# INCIDENT AND EMERGENCY RESPONSE MANAGEMENT

INTEGRATED STRATEGIES FOR OIL & CHEMICAL SPILL PREPAREDNESS,  
RESPONSE AND RECOVERY

AI-Driven Warehousing & Automation in Action From autonomous robots to intelligent WMS — explore the technologies redefining warehouse operations. Map your automation gaps and build a smarter, data - driven fulfillment ecosystem.

## DATE

14<sup>th</sup> - 16<sup>th</sup>  
September 2026

## VENUE

Grand Millenium Hotel,  
KL - Malaysia



*Dieter Moll*

Global Safety, Security & Risk Management Expert | Crisis Response  
Strategist | QHSE & Compliance Leader

COURSE TRAINER



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## Course Overview

In an era of disruption, rising costs, and rapid technological change, logistics leaders must act decisively to stay ahead. This intensive 3-day executive program equips senior supply chain and warehousing professionals with the strategic thinking, practical tools, and real-world insights needed to lead meaningful transformation.

Through keynote sessions, hands-on workshops, live simulations, and industry case studies, participants will explore the forces reshaping global supply chains, evaluate AI and automation technologies redefining modern warehousing, and develop sustainable, future-ready logistics strategies tailored to their organizational context.

The program concludes with a capstone project and a personalized 90-Day Action Plan – giving every participant a concrete, actionable roadmap to implement change from day one of their return.

## Key Learning Outcomes

- **Analyze global supply** chain trends, geopolitical shifts, and disruption risks to build more resilient strategies.
- **Distinguish** between generative and agentic AI and apply them across warehousing, transport, and last-mile operations.
- **Map supply** chain vulnerabilities and develop targeted risk mitigation and resilience frameworks.
- **Design** smart warehouse roadmaps using AMRs, AS/RS, IoT, and WMS to drive efficiency and reduce cycle times.
- **Assess logistics** maturity and lead the transition from traditional to intelligent, data-driven operations.
- **Embed sustainability** through green warehousing, fleet electrification, and circular logistics practices.
- **Extract actionable** lessons from world-class organizations like DHL, JD.com, and Ocado.
- **Develop a personalized** 90-Day Action Plan for immediate, measurable impact upon return.

## Why You Should Attend?

- **Stay Ahead** of the Curve – Gain the strategic intelligence and technological fluency to lead confidently in an AI-driven, rapidly evolving logistics landscape.
- **Learn by Doing** – Engage in real-world simulations, live case studies, and hands-on workshops that put you in the decision-maker's seat from day one.
- **Benchmark** Against the Best – Discover how global leaders like DHL, JD.com, and Ocado are deploying AI, robotics, and digital twins – and apply those lessons to your own operations.
- **Walk Away** with a Real Plan – Leave with a personalized 90-Day Action Plan that gives you a clear, actionable roadmap to implement change immediately upon return.
- **Future-Proof** Your Organization – From AI readiness and warehouse automation to sustainability and smart mobility, master every dimension of modern logistics transformation in one powerful experience.

## Course Facilitator

### Dieter Moll

Globally certified NEBOSH,  
IRCA, RABQSA, Tripod Beta,  
IOSH

Dieter Moll is a seasoned international trainer and consultant with decades of experience designing and delivering high-impact learning programs across QHSE, risk management, security, and operational safety. Based in Cape Town and operating globally, he runs his own consultancy – Risk Control Specialist – serving both job seekers and employers across classroom and on-the-job training environments.

Known for his ability to make complex subjects accessible and engaging, Dieter's training philosophy is rooted in the Socratic method – teaching through questioning rather than lecturing, encouraging participants to think critically, solve problems independently, and retain learning more effectively. His programs are characterized by rich interactivity, incorporating role-plays, simulations, case studies, scenarios, and practice exercises that keep participants engaged and accountable throughout the learning journey.

Dieter has led training programs across the MENA region, including the highly successful ZBV Back Scatter X-Ray training for the Security Directorate of Qatar Petroleum, where his department was recognized for exceptional cross-cultural teamwork and training excellence.

Core Areas of Expertise

- QHSE, SHEQ & Crisis Management
- Risk & Maritime Security
- Project & Process Safety
- Warehouse & Logistics Operations
- AI & Digital Transformation in Supply Chain
- Emergency Response & Environmental Safety

## Clientele:



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## Day 1

### Global Supply Chains & the Rise of AI in Logistics

#### Session 1: Welcome & Icebreaker

Map Your Supply Chain: Global visualization of participants' supply networks.

#### Session 2: Keynote: The Future of Smart Logistics

Global shifts, regionalization, and resilience strategies.

#### Session 3: Workshop: Supply Chain Risk Mapping & AI Readiness

Identify vulnerabilities and opportunities for AI adoption.

#### Session 4: AI Fundamentals for Supply Chain Leaders

Understanding Generative vs Agentic AI and their applications.

#### Session 5: Case Studies & Group Discussion

Predictive planning, warehouse robotics, digital twins, and AI orchestration.

## Day 2

### AI-Driven Warehousing & Automation in Action

#### Session 1: Kick-off: What's in Your Warehouse?

Mapping technology maturity and automation gaps.

#### Session 2: Tech Deep Dive

AMRs, AS/RS, IoT sensors, and WMS integration for smart warehouse control.

#### Session 3: Interactive Video Tour

Case studies of DHL, JD.com, and Ocado's smart warehouse ecosystems.

#### Session 4: Simulation Game

Design Your Smart Warehouse: Develop a tech roadmap under budget constraints.

#### Session 5: Workshop

Warehouse KPIs & Digital Dashboard Creation: Efficiency, utilization, and cycle time tracking.

## Day 3

### Logistics Transformation, Sustainability & 90-Day Action Plan

#### Session 1: Logistics Maturity & Readiness Assessment

Evaluate performance across warehouse, transport, and last-mile.

#### Session 2: Strategic Case Studies

3PL to 4PL transitions, reverse logistics, and urban fulfillment innovations.

#### Session 3: Simulation

Build a logistics strategy for a scaling eCommerce network across Asia.

#### Session 4: Sustainability & Smart Mobility

Green warehousing, electrification, and circular logistics practices.

#### Session 5: Capstone Project & 90-Day Action Plan

Present your future logistics blueprint and commit to key initiatives.

## Programme Schedule

08:30 am - 09:00 am	Registration & Coffee Break
09:00 am - 11:00 am	Course
11:00 am - 11:30 am	Networking & Coffee Break
11:30 am - 01:00 pm	Course
01:00 pm - 02:00 pm	Networking & Luncheon
02:00 pm - 03:00 pm	Course
03:00 pm - 03:30 pm	Networking Break
03:30 pm - 05:00 pm	Course

## Who Should Attend?

- Chief Supply Chain Officers (CSCO)
- VP / Director of Logistics & Supply Chain
- Warehouse & Distribution Center Managers
- Operations & Process Improvement Managers
- Procurement & Inventory Management Leaders
- Technology & Digital Transformation Leads
- eCommerce & Fulfillment Operations Managers
- Consultants & Supply Chain Advisors

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## Registration Form

Please fill & sign below form & send us on  
[training@indulead.com](mailto:training@indulead.com)

Delegate 1  
Name : .....  
Job title: .....  
Email: .....  
Mobile: .....

Delegate 2  
Name : .....  
Job title: .....  
Email: .....  
Mobile: .....

Delegate 3  
Name : .....  
Job title: .....  
Email: .....  
Mobile: .....

Delegate 4  
Name : .....  
Job title: .....  
Email: .....  
Mobile: .....

Delegate 5  
Name : .....  
Job title: .....  
Email: .....  
Mobile: .....

**Note:** In case of 6 or more nominations make a duplicate of this form & fill in the details.

### ORGANIZATION DETAILS:

Company : .....  
Address: (to be used on invoice): .....  
Telephone: .....  
Country: .....

### AUTHORIZED BY:

Signature: .....  
Name: .....  
Job Title: .....  
Email: .....  
Date: .....

### PAYMENT DETAILS:

[Credit Card Holder's Details - To send Payment Link](#)  
First Name: .....  
Last Name: .....  
Email: .....  
Country: .....

Event Code: **IL-IERM-005**

## Course Fee

### Registration Fees:

- |                         |                        |
|-------------------------|------------------------|
| • Book 1 delegate       | Pay USD 1,595/delegate |
| • Book 2 or 4 delegates | Pay USD 1,295/delegate |
| • Book 5 or more        | Pay USD 995/delegate   |

(All pricing excludes all taxes)

## Payment Mode:

- Payments will be made by **Credit Card** or by **Bank transfer**, an Invoice will be sent soon after we receive the signed & filled registration form.
- Payment is required within **5 working days** after the receipt of the invoice.
- Payment must be received in full prior to the Course Origination.

## Terms & Conditions:

- 1) Fee Includes (For Face 2 Face Training): the course fee covers all course material, lunch & refreshments. Please note that hotel accommodation is not included in the course fee.
- 2) Fee Includes (For Virtual Training): the course fee covers the live course session & the course material soft copies along with Certificates of Attendance.
- 3) Payment terms: Payments are required within 5 working days from the date of receipt of an invoice; all payments should be transferred by Credit Card/bank transfer to the Indulead International account. A receipt will be issued as payment is received.
- 4) Cancellation /Substitution Policy: Cancellation is only acceptable if submitted to us by email & will be subject to charges, cancellation received 60 days prior to the event 25% of the training fee will be charged, 30 Days prior to the event 50% of the training fee will be charged, 15 days prior to the event 75% of the training fee will be charged, 7 days prior to the event 100 % of the training fee will be charged. Substitution is the best option to avoid cancellation, as the cancellation is required in writing via email likewise Substitution is also required by email with complete details of the substituted delegates (Name, Position, Email & Mobile).
- 5) In the case of No Show, clients cannot claim any refund, & are not entitled to claim the Credit Voucher.
- 6) Cancellation by a paid client; does not subject to any cancellation charges, Indulead International will either accept the substitution or will provide a Credit Voucher of the Invoice amount which can be utilized in any of our future training, with validity up to 6 months.
- 7) Every possible effort is made to incorporate the event as it campaigns, however, due to any unforeseen circumstances Indulead International reserves the right to change the venue, location, and trainer. Also due to unforeseen circumstances, the event may be canceled or postponed, in this case, the paid delegate(s) Indulead International will process & refund the full amount, less the bank/service charges up to 5 % or less.
- 8) While all topics shown in this brochure will be covered in the course, the facilitator/instructor reserves the right to restructure and delivers them in a different order or sequence.
- 6) The client is considered aware of all the above terms and conditions, as they sign on this registration form & Indulead International will not be responsible for any expectation or monetary loss as indicated above.