

Smart Logistics & AI-Driven Warehousing

AI Driven Logistics: Building Resilient, Smart Supply Networks from Global Strategy to Warehouse Automation

3th - 5th
August 2026

Online

DUBAI: 9:00 AM – 5:00 PM
MALAYSIA: 1:00 PM – 9:00 PM
LONDON: 5:00 AM – 1:00 PM
NIGERIA: 6:00 AM – 2:00 PM

**Course
Facilitator:**

Terence Eng

Qualified Business Coach - International
Keynote Speaker



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Course Overview

This 3 day executive training program provides senior logistics and supply chain professionals with the knowledge, tools, and strategies to transform their warehousing and logistics operations through artificial intelligence, automation, and digital innovation. Participants will explore global logistics trends, learn to evaluate AI applications in warehouse design, and develop sustainable, future ready logistics strategies through practical simulations and real world case studies.

Key Learning Outcomes

- Understand global supply chain megatrends and the impact of AI driven transformation.
- Distinguish between generative and agentic AI and apply them to logistics and warehousing challenges.
- Identify appropriate automation and digital technologies to drive efficiency and resilience.
- Design a cost efficient, data driven warehouse ecosystem with real time visibility.
- Apply sustainability, carbon tracking, and circular logistics principles in operational design.
- Develop a 90 day pilot plan to implement smart logistics initiatives in your organization.

Why You Should Attend?

- Stay Ahead of Disruption – Learn how AI and digitalization are reshaping global logistics and warehousing.
- Leverage Technology for Impact – Explore how automation, IoT, and predictive analytics create agile, responsive supply chains.
- Future-Proof Operations – Build strategies for network resilience, cost optimization, and sustainable growth.
- Gain Actionable Tools – Participate in case studies, simulations, and group exercises to apply learning immediately.
- Walk Away with a Plan – Conclude the program with a personalized 90-day roadmap for transformation.

Course Facilitator

Terence Eng

Founder, Principal
Coach & Facilitator -
Nusa Coaching



Terence Eng is a seasoned supply chain transformation leader and logistics expert with over 20 years of global experience across healthcare, consumer goods, manufacturing, and technology sectors. His career spans strategic leadership roles at ResMed, GSK, DKSH, and Novartis, where he has led high-impact projects in digital supply chain, network design, and AI-enabled planning.

Terence has delivered over USD 70 million in cost savings and led global warehousing and logistics operations through hypergrowth periods, ERP transformations, and large scale business integrations. He is also a certified executive coach and brings a people-first mindset to change leadership, capability building, and high-performance team development. He has trained, coached, and mentored senior leaders and supply chain professionals across Asia, ANZ, Europe and the Middle East, and is a sought after facilitator on topics such as the future of logistics, digital transformation, and AI adoption in supply chains.

Expertise

- **Global Supply Chain Strategy & Execution**
 - Warehouse Automation, 3PL Management, and Network Design
 - Logistics Cost Optimization & Freight Strategy
 - AI & Digital Tools in Planning and Distribution
 - Executive Coaching & Leadership Development
 - Change Management & Business Integration

Certifications:

- Generative AI for Supply Chain – CSCMP
- Associate Certified Coach (ACC) – International Coaching Federation (ICF)
- Project Management Professional (PMP) – PMI
- Certified Change Excellence Practitioner – Novartis & ChangeFirst
- Lean Six Sigma Green Belt – BP
- BBA in Supply Chain Management – Western Michigan University (Honors)

Clientele



ResMed

ELEKTRISOLA



DKSH



eCommerce
scaling secrets

bp



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Day 1

Day 2

Day 3

Global Supply Chains & the Rise of AI in Logistics

Session 1: Welcome & Icebreaker

- Map Your Supply Chain: Global visualization of participants' supply networks.

Session 2: Keynote: The Future of Smart Logistics

- Global shifts, regionalization, and resilience strategies.

Session 3: Workshop: Supply Chain Risk Mapping & AI Readiness

- Identify vulnerabilities and opportunities for AI adoption.

Session 4: AI Fundamentals for Supply Chain Leaders

- Understanding Generative vs Agentic AI and their applications.

Session 5: Case Studies & Group Discussion

- Predictive planning, warehouse robotics, digital twins, and AI orchestration.

AI-Driven Warehousing & Automation in Action

Session 1: Kick-off: What's in Your Warehouse?

Mapping technology maturity and automation gaps.

Session 2: Tech Deep Dive

AMRs, AS/RS, IoT sensors, and WMS integration for smart warehouse control.

Session 3: Interactive Video Tour

Case studies of DHL, JD.com, and Ocado's smart warehouse ecosystems.

Session 4: Simulation Game

Design Your Smart Warehouse: Develop a tech roadmap under budget constraints.

Session 5: Workshop

Warehouse KPIs & Digital Dashboard Creation: Efficiency, utilization, and cycle time tracking.

Logistics Transformation, Sustainability & 90-Day Action Plan

Session 1: Logistics Maturity & Readiness Assessment

Evaluate performance across warehouse, transport, and last-mile.

Session 2: Strategic Case Studies

3PL to 4PL transitions, reverse logistics, and urban fulfillment innovations.

Session 3: Simulation

Build a logistics strategy for a scaling eCommerce network across Asia.

Session 4: Sustainability & Smart Mobility

Green warehousing, electrification, and circular logistics practices.

Session 5: Capstone Project & 90-Day Action Plan

Present your future logistics blueprint and commit to key initiatives.

Programme Schedule

- Session 1 - 1 hour 5 minutes - 10 minutes break
- Session 2 - 1 hour 15 minutes - 10 minutes break
- Session 3 - 1 hour 5 minutes - 45 minutes break
- Session 4 - 1 hour 5 minutes - 10 minutes break
- Session 5 - 45 minutes

The course will end at 03:30 pm

Who Should Attend?

- Heads of Supply Chain, Operations, and Logistics
- Warehouse & Distribution Center Managers
- Transformation, Automation, and Innovation Leaders
- IT and Digital Strategy Professionals in logistics organizations
- Sustainability & ESG Managers focused on logistics optimization

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Registration Form

Event Code: IL-SLW-025

Please fill & sign below form & send us on
training@indulead.com

Delegate 1
Name : _____
Job title: _____
Email: _____
Mobile: _____

Delegate 2
Name : _____
Job title: _____
Email: _____
Mobile: _____

Delegate 3
Name : _____
Job title: _____
Email: _____
Mobile: _____

Delegate 4
Name : _____
Job title: _____
Email: _____
Mobile: _____

Delegate 5
Name : _____
Job title: _____
Email: _____
Mobile: _____

Note: In case of 6 or more nominations make a duplicate of this form & fill in the details.

ORGANIZATION DETAILS:

Company : _____
Address: (to be used on invoice): _____

Telephone: _____
Country: _____

AUTHORIZED BY:

Signature: _____
Name: _____
JobTitle: _____
Email: _____
Date: _____

PAYMENT DETAILS:

[Credit Card Holder's Details - To send Payment Link](#)
First Name: _____
Last Name: _____
Email: _____
Country: _____

Course Fee

Registration Fees:

- Book 1 delegate Pay USD 995/delegate
- Book 2 or 4 delegates Pay USD 745/delegate
- Book 5 or more Pay USD 595/delegate

(All pricing excludes all taxes)

Payment Mode:

- Payments will be made by **Credit Card** or by **Bank transfer**, an Invoice will be sent soon after we receive the signed & filled registration form.
- Payment is required within **5 working days** after the receipt of the invoice.
- Payment must be received in full prior to the Course Origination.

Terms & Conditions:

- 1) Fee Includes (For Face 2 Face Training): the course fee covers all course material, lunch & refreshments. Please note that hotel accommodation is not included in the course fee.
- 2) Fee Includes (For Virtual Training): the course fee covers the live course session & the course material soft copies along with Certificates of Attendance.
- 3) Payment terms: Payments are required within 5 working days from the date of receipt of an invoice; all payments should be transferred by Credit Card/bank transfer to the Indulead International account. A receipt will be issued as payment is received.
- 4) Cancellation /Substitution Policy: Cancellation is only acceptable if submitted to us by email & will be subject to charges, cancellation received 60 days prior to the event 25% of the training fee will be charged, 30 Days prior to the event 50% of the training fee will be charged, 15 days prior to the event 75% of the training fee will be charged, 7 days prior to the event 100 % of the training fee will be charged. Substitution is the best option to avoid cancellation, as the cancellation is required in writing via email likewise Substitution is also required by email with complete details of the substituted delegates (Name, Position, Email & Mobile).
- 5) In the case of No Show, clients cannot claim any refund, & are not entitled to claim the Credit Voucher.
- 6) Cancellation by a paid client; does not subject to any cancellation charges, Indulead International will either accept the substitution or will provide a Credit Voucher of the Invoice amount which can be utilized in any of our future training, with validity up to 6 months.
- 7) Every possible effort is made to incorporate the event as it campaigns, however, due to any unforeseen circumstances Indulead International reserves the right to change the venue, location, and trainer. Also due to unforeseen circumstances, the event may be canceled or postponed, in this case, the paid delegate(s) Indulead International will process & refund the full amount, less the bank/service charges up to 5 % or less.
- 8) While all topics shown in this brochure will be covered in the course, the facilitator/instructor reserves the right to restructure and delivers them in a different order or sequence.
- 6) The client is considered aware of all the above terms and conditions, as they sign on this registration form & Indulead International will not be responsible for any expectation or monetary loss as indicated above.